

Say Yes Buffalo Internship Opportunity

Position: **Hospitality Intern**

Organization Name: BlueCross BlueShield of WNY

Location: Buffalo, NY

Website: <https://www.bcbswny.com>

Organization Description/Profile:

BlueCross BlueShield of Western New York is a division of HealthNow New York Inc., one of New York's leading health care companies that provides access to quality health care and solutions for members throughout Upstate New York. Since 1936, BlueCross BlueShield has helped millions of people gain access to health care. Headquartered in Buffalo, NY, the company is an independent Licensee of the BlueCross BlueShield Association. As the region's leading health plan, serving over 800,000 members, BlueCross BlueShield believes in taking small steps towards healthier living. You can visit our website at www.bcbswny.com.

Internship Title: Hospitality Intern

Internship Submitter: Kelly Klich, Talent Acquisition

Internship Duties and Responsibilities:

The hospitality intern is responsible for being present in the Company suite for all events taking place at New Era Field and KeyBank Center, including Buffalo Bills home games, Buffalo Sabres home games, home Buffalo Bandits games, concerts, and special events. This outgoing and dynamic individual serves as primary point of contact for all guests in the suite to ensure a seamless guest experience.

This internship provides valuable experience in a professional, business networking setting. The successful candidate will see the unique way a customer experience ties to the acquisition and retention efforts of our sales team.

Minimum Requirements

- Say Yes Scholar in good academic standing
- Rising Junior or Senior enrolled full-time
- Must be available to work majority of Buffalo Bills and Buffalo Sabres home games during the 2018-2019 season (minimum 80% - 90%)

- Business, Marketing, Communications, Hospitality majors strongly encouraged to apply

Intern takeaways:

- Intern will develop better interpersonal skills and learn how to establish strong problem-solving skills.
- Intern will learn excellent customer service and customer experience skills.
- Intern will learn how the customer experience ties to the acquisition and retention effort of our sales team.

Duration of employment:

This is a part-time, paid opportunity for fall 2018 and spring 2019. General hours are from 8:30 AM to 1:00 PM Monday through Friday. The student must be able to work approximately 20-25 hours per week. You must be able to accommodate evenings and weekends and have reliable transportation to and from events.

Compensation:

Compensation will be discussed with interns during the interview process. Please note that any academic credit must be determined by the student's academic program.

Accommodations:

The Say Yes Internship Program is committed to providing equal access to individuals with disabilities, including physical access to programs and reasonable accommodations for interns.

To apply:

Submit cover letter & resume to: buffalointernships@sayyestoeducation.org

Deadline: July 15th, 2018